

COMMERCIAL VINYL SCREEN

USE AND CARE GUIDE



Congratulations on your new vinyl screen! Taking care of your screen is essential to ensuring its longevity and your continued enjoyment. By following these simple care guidelines, you can make the most of your screen and protect it from potential damage.

Questions or concerns? Please reach out to:

Leave your new screen down for the first 48 hours to acclimate.

Your new vinyl screen must acclimate to your environment.

Use your screen regularly to help maintain its performance.

Infrequent use may lead to issues such as motor malfunction or fabric deterioration.

Lower the system before temperatures drop below 50 degrees.

Your motorized screen is designed for year-round use in the fully deployed position. However, when temperatures are below 45 degrees, we recommend lowering the system before temperatures drop below 50 degrees to maintain panel stability and prevent vinyl from contracting or cracking.

Waves or ripples in the Strataglass™

Vinyl is intended to be installed semi-loosely to accommodate the shrinkage experienced during cold weather. On a warm sunny day, the wrinkles will diminish as the vinyl relaxes.

Raising and lowering your screen.

To lower the screen, press the DOWN button on the remote. Ensure no obstructions are under the screen during deployment to avoid activating the motor's Obstacle Detection feature. If the motor does not stop when an object is under the screen, press the STOP button on the remote, remove the object, and then continue lowering the screen.

To raise the screen, press the UP button on the remote. Stop the screen at any position while raising or lowering it by pressing the STOP button.

Hose off your screen fabric with clean water monthly.

This is a simple yet effective way to prevent dirt from deeply embedding in the fabric. Ensure the vinyl is dry before rolling the screen up to reduce the risk of clouding the clear Strataglass™.

DO NOT use Windex, Rain-X, Pledge, Plexus, Simple Green Orpine.

DO NOT use cleaners polishers, scratch removers, or any other products intended for commercial-grade uncoated vinyl or plastic.

DO NOT leave screens rolled up over prolonged periods.

DO NOT retract the screens when wet to avoid clouding from trapped moisture, fold distortions, etc.

DO NOT use with a pressure washer. Beware of washing with trapped grit in your cloth mitt.

DO wash regularly (every 1-2 weeks), removing salt or other debris first by rinsing the screen with clean water and washing with an IMAR Strataglass™ Protective cleaner.

DO polish (every 1-2 months) the clear vinyl using a quality polish, such as IMAR Strataglass™ Polish to protect surface from the elements. Over time, with multiple applications, the polish will build up a protective barrier.

DO let the vinyl dry before rolling the screen up. Let the vinyl relax in the sun.

Buy some extra batteries.

Check with your installer to see what type of batteries are used in the remote. It's always good to keep some extras on hand in case the battery in your remote dies, so you can easily replace them and keep your screen working smoothly.

Remember to keep the remote that operates the unit(s) in a safe, dry place.

Storing it outside could lead to damage from the elements, which might prevent you from using the screen.



Please refer to the Strataglass™ Care and Cleaning guide for additional information.

Warranty Note: Manufacturer warranty does NOT cover vinyl screen from shrinkage, clear-on-clear weld failure, decolorization, scratches, damage from use in cold temperatures, or physical damage.

Contact your dealer for additional policies and limitations.