

MOTORIZED SCREENS

USE AND CARE GUIDE



Congratulations on your new motorized screen! Taking care of your screen is essential to ensuring its longevity and your continued enjoyment. By following these simple care guidelines, you can make the most of your screen and protect it from potential damage.

Questions or concerns? Please reach out to:

Use your screen regularly to help maintain its performance.

Infrequent use may lead to issues such as motor malfunction or fabric deterioration.

Lower the system before temperatures drop below 50 degrees.

Your motorized screen is designed for year-round use in the fully deployed position. However, when temperatures are below 45 degrees, especially with vinyl screens, we recommend lowering the system before temperatures drop below 50 degrees to maintain panel stability and prevent vinyl from contracting or cracking.

Raise your screen during high winds.

While it's acceptable to have the screen down in the wind, it may be vulnerable to flying debris and damage not covered by the warranty. Extended exposure to sustained winds can cause fabric or material to rip or tear, which is not covered under warranty. Raising the unit in high wind is preferred, unless you are using wind abatement or hurricane screens.

Raising and lowering your screen.

To lower the screen, press the DOWN button on the remote. Ensure no obstructions are under the screen during deployment to avoid activating the motor's Obstacle Detection feature. If the motor does not stop when an object is under the screen, press the STOP button on the remote, remove the object, and then continue lowering the screen.

To raise the screen, press the UP button on the remote. Stop the screen at any position while raising or lowering it by pressing the STOP button.

Hose off your screen fabric with clean water monthly.

This is a simple yet effective way to prevent dirt from deeply embedding in the fabric. It's also recommended to thoroughly clean with a gentle soap like Dawn Dish Soap or Simple Green and water once a year. You can use a water hose or a pressure washer but be sure to avoid using a concentrated or high-pressure tip. When cleaning, remember to be gentle and avoid directing the water towards the motor.

Buy some extra batteries.

Check with your installer to see what type of batteries are used in the remote. It's always good to keep some extras on hand in case the battery in your remote dies, so you can easily replace them and keep your screen working smoothly.

Remember to keep the remote that operates the unit(s) in a safe, dry place.

Storing it outside could lead to damage from the elements, which might prevent you from using the screen.



Please refer to the Twitchell® Shade Fabrics Care and Cleaning guide for additional information.



Please refer to the Phifer® Shade Fabrics Care and Cleaning guide for additional information.



Disclaimer: The info above is a guideline for standard procedures, care, and use of your screen. If you have any more questions or concerns, feel free to reach out to your dealer.